

## **SERVICE** BRIEF

# Voice over IP Phone System Solution

Businesses that utilize VoIP save money and gain more communication features. Make a Smart Investment with your Small Business by switching to VoIP.

### Simple, Flexible, and Cost Effective

VoIP is the future of voice communications for businesses.



You've probably heard about VoIP – voice over the Internet. VoIP can save 30% to 50% compared to traditional phone bills, and empowers your business to go

far beyond the restraints of a typical phone system solution. NDYNAMICS can evaluate your needs and pair the best-fit VoIP solution for your small business. Our solutions are scalable to accommodate your company's growth.

#### **Flexible Business Communication**

Take your office phone anywhere

Voice over IP uses your local network and internet connection to transmit data, and doesn't require extra phone lines to be run through your office. Both wired and wireless phones are available, as well as operator sidecars. The flexibility of VoIP doesn't end in the office, because your phone calls can find you wherever you are, which means your customers and employees can stay in touch just by calling one phone number. With a headphone and microphone unit connected to your computer you can send and receive calls directly from your computer or laptop. VoIP phone numbers can also be configured to ring simultaneously on multiple devices, such as your cell phone and

your home landline phone. In a recent survey conducted by Sage Research, employee productivity was increased by 4 hours per week, per employee from the use of Voice over IP technology.

#### **Advanced Features**

Need call center functionality but amazed at the cost? This type of technology can be implemented on your VoIP phone system at a fraction of the cost of traditional call center hardware and software, in the cloud.

Companies with traditional receptionists can also increase their productivity with call management and drag-and-drop call transfer using a PC-based operator console that interfaces to their reception phone.

#### **Cost Effectiveness**

Save money compared to traditional phone bills

VoIP can eliminate costly local phone plans and long distance charges since it works over the Internet. And VoIP doesn't need a lot of bandwidth, so it doesn't slow your Internet connection down.

Also traditional phone systems can be expensive when you need to move, add, or change something, because you often have to call a phone technician into your office to do it. Most VoIP changes can be made with a web browser. If you need a little extra help, NDYNAMICS also offers ManagedCare+ for VoIP which includes unlimited remote technical support.

#### **Benefits**

- Location Independence.
- Significant reduction in telecommunication costs.
- No more separate systems for phone and data.
- 24x7x365 Support
- · Increased Productivity.
- Easily scalable as your business grows

#### **Features**

- Hardware and Software telephony capabilities
- Voice Mail and Fax forwarding to your company's email
- Virtual Phone Numbers
- Increased Phone Security
- Easy integration with other IP telecommunication services.
- Advanced Call Forwarding